

Access Central 5.6.28 Release Notes

New Features

8029 - Car park reset switch off

Previously it was not possible to switch off the timed reset of the car park entries. These can now be disabled by setting the 'Keyholder location expiry' value on the 'Organisation options' to zero.

8031 - Produce a 5.6 version of Access Central Mini

A release of 5.6 has been prepared for Access Central Mini.

8316 - Recommend IP Address in Client Install

When installing a client, the server screen now recommend using IP Address rather than server name.

Bugs

6207 - If more than two companies are used for car parking, the first company added to the system stops registering access in control center

The control centre failed to update the first company when one or more companies were added to the system.

7970 - Unable to uninstall 5.6.14 client

Certain versions of 5.6 would not uninstall properly and failed on the removal of one of the components.

8036 – Unable to Configure Peripherals on client

Configure peripherals on the client app was not working.

8050 – Intermittent session errors

Connections to the database were being lost after a period of time. This was not immediately obvious to the user but added extra traffic to the logs.

7852 – Auto expiry by category failure

Under some circumstances, keys that were in use were being expired as their last used date was not being stored correctly.

8043 – Firmware download message reports 0 for firmware version

When managing firmware, the firmware version of controllers was being reported as '0' rather than the correct firmware version

8056 - Error message is shown when reader is not plugged in

The system was displaying an error message about the admin reader not being plugged in when a key seek or updating key holder keys was being performed.

8057 - Reports Fail When No Event Archives Exist

Trying to run a report over a period where there was no data caused an error message to be shown.

8074 - Keyholder Events Empty

On the keyholder events page, no events were being shown even though there was data to show

8076 - PAC500 Search Error

When searching the network for PAC 500s, none being found caused an error message to be displayed.

2103 - Event Archives Access Central Issues

Some user entries in logs containing certain characters would cause the import of the log to fail. By properly saving these characters when the log is exported, the import will now work. Please note, this will not fix logs that have already been exported with the problematic characters in and the logs will need to be manually fixed.

7695 - PAC500 and PAC501 Make Copy shows save changes warning instead of creating a copy

Copying a newly created PAC500 or PAC501 caused an error to happen and the operation to fail.

8053 - Unable to filter the events report

Trying to filter on the event category would cause an error to be displayed on the events report.

8083 - Error seen when attempting to expand a 501 channel in the Control Center Hardware Board

Under certain circumstances, viewing the details of a 501 channel in the Control Center Hardware Board would cause an error to be displayed.

8092 - Car park - OutOfMemory

The control centre would suffer an out of memory error when set up to manage a car park.

8117 - Engine Spy Shows Endless Popups

Performing a channel trace on a download and then saving the results to a file would cause repeated popups to appear.

8131 - Unable to load into Access Central managed firmware

An error would occur when adding to firmware for a particular build of 501.

5925 - Removing and adding hardware to the 501 no longer triggers a need to download the channel

When you change a channel's PAC501 using the dropdown control on the edit page, it was not setting the channel unloaded. When, however, dragging and dropping on the hardware tree, it was working.

7981 - install reboot doesn't find exe

When installing without using a mounted drive, the installation would fail under certain conditions.

8038 - Channel trace is not working

Running engine spy from bin.net folder and attempting to run a channel trace on any of the channels / controllers would not work.

8085 - Disabled AG does not propagate to the DCi when using car park

Although the access group is disabled when using car park the update does not appear to go to the 512DCi.

8090 - Attempt to take a backup on a client after removing and recreating a car park

When using a system with a car park, removing the car park and then recreating it on the client would cause an error when a backup was attempted on the client.

8278 - Event Archive Folder Not Created

After installing v.5.6.19 of Access Central, the archive folder would not be created.

8393 - Unable to search for controllers on new channel on client machine

When adding a 512 dci channel on a client machine and searching for controllers, an error would appear.

8426 - Muster Report is no longer being saved to directory & email also failing

Running the muster report more than once in close succession caused a resource issue and it would fail to save and email the reports out.

8427 - Right click on a muster system event to see details and error occurs

When using the client, right-clicking on a system event could cause an error.

8428 - System reports (all clear) message in events when all mustered, says it sends email and prints PDF for this but does not.

An email was not being sent when the muster report was set as all clear.

5659 - When connecting a TCP/IP channel from OrgB to a 501 on OrgA the channel disappears from the software

When using a two-organisation system, with two working 501s (one per org), disconnecting the channel from 501 Org B and connecting it to the 501 Org A would cause the channel to disappear from Org B but is not seen in Org A.

8330 - Keyholder Search Incorrect - Going to Keyholder Guest Access

When in Keyholders and an advanced keyholder search is performed from an organisation that is not the home organisation of that keyholder, opening a user goes to the Guest of the keyholder not the full keyholders record.

8504 - Unable to key login from a client using PAC OAK

When using PAC OAK to sign in, the sign in works fine from the server but not from a client.

8193 - Adding an operator off the bottom of the dropdown list using the three dots, or just use the 3 dots button = error

Adding any Keyholder as an Operator opens the search window as does just using the 3 dots by the dropdown. Under certain conditions, clicking on the three dots would show an error message saying that you must provide a keyholder for the operator.

8342 - German Windows issue related to the GMT offset

On German windows, logins were failing due to the system not handling the GMT offset correctly.

8371 - OEM Interface API GET ORG units no response

Making a call to the Get Org Units on the OEM API was not working.

