

HSV – Handset Unit Video

The Video Handset provides full-duplex audio with 720 × 576 definition colour video of visitors and is designed to work seamlessly with the GDX Next system.

The unit features two buttons with raised symbols that allow the resident to grant access and a Concierge button reserved for future functionality.

Each button includes a laser etched symbol to support residents with partial sight and illuminates to indicate when the function is active or available for use.

The Privacy feature enables residents to choose from five available time periods – 2-, 4-, 8-, 12- hours, or constant – during which the handset will remain silent when a call is received. An indicator light confirms when privacy mode is active. Even while privacy is enabled, residents may still choose to accept an incoming call, as the handset will flash to visually notify them of the visitor.




As standard, the handset includes an integral T-Coil compatible loop to support residents using hearing devices, allowing them to clearly receive audio from their visitors.



- Live video image of the the visitor
- 2 large buttons for Lock Release and Concierge†
- OSD menu for user-selectable ring tones, speaker volume, display brightness, colour and contrast

† Feature in development

Part Number(s)	HSV Handset Unit Video
Audio specification	Full Duplex
Output Formats	GDX 2-wire
Display	HD 4.3" LCD Display with OSD (on screen display)
Visual Indication	Incoming calls displayed on LCD Illuminated buttons for Lock Release
Audio Indication	Configurable ring tone for incoming calls Tone played when the lock is released
Release Door Lock	Via lock release button on base station
Privacy	Resident configurable with 2-, 4-, 8-, 12-hour and constant, with visual indication
Installer Settings	Handset address via dip switches, speaker and microphone levels Handset address can also be set using the MyComelit App using NFC
Distance to HEU12	100m (using 0.5mm ² or 3-pair CW1308 cable) total distance from handset to the HEU it is connected to
Equality Act 2010 (UK) / Disability Discrimination Act (NI) compliance	Raised symbols on call buttons HoH (T-coil) as standard

Recommended Cabling	0.5mm ² 2-core unscreened cable
Power Requirements	5mA in standby raising up to 650mA when in use, all supplied from the CCU No additional power source is required or supported
Power Input	33–38V DC provided from the CCU
Dimensions	186 (w) × 180 (h) × 35 (d) mm
Weight	0.62 kg
Operating Temperature	+5°C to +40°C
Operating Humidity	RH max. 25 - 75% Environmental class B1
Environmental Standards	IP30
Impact Protection	None
Material	White RAL 9003 UV resistant ABS
Warranty	5 years against electronic failure
Standards & Compliance	  
Country of Origin	Malaysia